



[PEER 2026 - City of Amsterdam use-case] Construct ranking instructions [EN]

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This tool provides instructions for participants on how to rank the criteria that determine whether an AI assistant is trustworthy.

The following criteria are defined:

- Technical functioning
- Comprehensibility
- Collaboration
- Safety, security and well-being
- Privacy and data governance
- Auditability
- Equity

These instructions must be accompanied by tools in paper format: small cards with definitions + large sheets with categories.

1. question1

HTML

Instructions

Thank you for answering the questionnaire and our questions!

To continue the debriefing, in your opinion, what criteria are important, or not important, in determining whether the system you have just tested is trustworthy?

There are no right or wrong answers; we are interested in your opinion.

To answer this question, please classify the criteria into one of the categories. Several criteria may be classified into the same category.

[Show the little cards and the sheets.]

If you have any questions about the definitions, please feel free to ask.

Please explain your ranking as you go along, why you choose to place a given criterion in a given category.

2. question2

HTML

Reminder

Technical functioning: refers to your perception of how the system works well, is correct all the time, works quickly, is consistent under the same conditions and is consistent under a variety of circumstances.

Comprehensibility: means how clearly you can understand how the system works, how it makes decisions and whether you can predict what it will do next. It also includes how easy it is for you to learn to use the system.

Collaboration: refers to the team that the system forms with you (the feedback it gives you, its spontaneous communication, its support to you) and the extent to which it allows for adaptability or customization.

Safety, security, and well-being: refers to your perception of how the system is concerned about your welfare and how the system manages errors, risks or attacks.

Privacy and data governance: refers to how much you believe the system protects your data, grants access to its data structure, and your vision on the appropriateness of the training data used.

Auditability: refers to the extent to which you believe that the data, decisions, and algorithms of the system can be traced and verified for an inspection or external audit.

Equity: refers to how you think that the system accounts for inclusiveness (diversity in users, cultures, languages, disabilities), potential social impacts on jobs and skills, or environmental friendliness.

3. Ranking feedback

Texte long

4.

Réponses multiples

Cases à cocher

☐  Take a photo of the ranking.

5. Priority 1

Texte long

6. Priority 2

Texte long

7. Priority 3

Texte long

8. Priority 4

Texte long

9. Not understood

Texte long